

Parents and Visitors Code of Conduct

At Radnor Park Kindergarten we believe we have a strong partnership with our parents' and carers through an open door policy to discuss any matter.

Unfortunately, in the past, we have had a couple of incidents that have been upsetting to the team.

Purpose

The parents and Visitors Code of conduct (PVCC) is an unsigned agreement between parents, carers and visitors regarding constantly expected behaviour, when engaging with kindergarten staff, other parents and children, whether face to face or virtually.

Its objective is to ensure a positive working relationship between the kindergarten staff, parents, carers and the wider community, regarding expected conduct in order to achieve and ensure an atmosphere of mutual and respectful understanding.

Expected Behaviour towards Staff Team

The kindergarten welcomes polite and courteous visitors, and our team shall not be treated in a disrespectful manner, which includes acts of shouting, swearing, aggressive behaviour, harassment, discrimination and physical or verbal abuse, either directly or indirectly.

To support a safe and respectful environment we ask all adults that visit the setting to refrain from, but not limited to, exhibiting the following:

- Disruptive behaviour which interferes or threatens the operation of the setting.
- Using loud and/or offence or threatening language including swearing, cursing, using profound language through written communication, telephone calls, in person or on social media platforms.
- Use of physical aggression or threatening to do actual bodily harm towards another adult or child.
- Approaching some else's child to discuss or chastise them because of the actions of this child towards their own child.

Expected behaviour towards all children and adults

It is the right of every individual be that of a child or adult, to be treated with respect and in a kindly manner, where no discriminatory behaviour will be tolerated. We kindly remind members of the RPK family to ensure that child appropriate language is always used whilst speaking to any adult or child on or near the kindergarten premises.

Should any inappropriate behaviour occur within the setting, the kindergarten reserves the right to exclude the persons and their child permanently from the premises and in exceptional circumstances, to contact the appropriate authorities.

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This policy was adopted on	Signed on behalf of the nursery	Date for review
September 2025	Emily Sargeant	September 2026